HCPF Data Entry Guidance for Incarcerated Individuals

March 2014

Purpose of Data Entry Guide

This document provides data entry guidance for processing applications for inmates in two scenarios.

<u>Scenario 1</u>, page 3: Inmates hospitalized 24 hours or more – This section will provide data entry guidance to process applications for inmates that are hospitalized for 24 hours or more. Policy guidance can be found within the agency letter "HCPF 14-006 Medicaid Policy for Incarcerated or Inmates in a Correctional Facility" found at <u>Colorado.gov/hcpf > Home > Partners & Researchers > County and Medical Assistance Site > Agency Letters</u>.

Within scenario 1, there are two steps provided:

- Step 1, page 3: Guidance for processing and approving applications for inmates who are hospitalized 24 hours or more
- <u>Step 2</u>, page 31: Guidance for discontinuing and closing applications for inmates once they are discharged from the hospital.

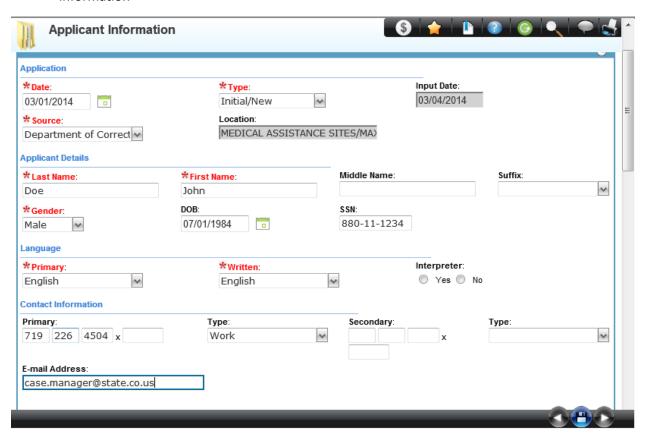
<u>Scenario 2</u>, page 34: Future Parolees – This section will provide data entry guidance to process applications for inmates that are being paroled within the next 60 days.

Scenario 1: Hospitalized Inmates

Step 1 – Approval

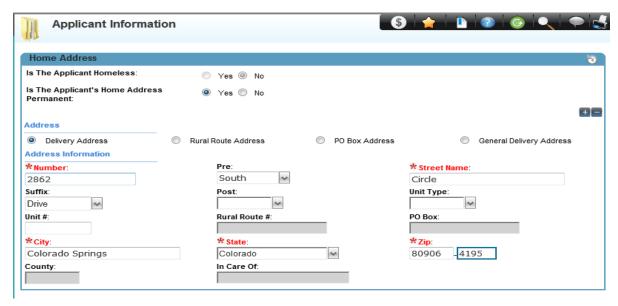
This section outlines data entry guidance to approve medical assistance for inmates that have been hospitalized for 24 hours or more.

- Application date = date received unless retro is requested
- o Type = Initial/New
- Source = Select appropriate source
- o Enter: Last Name, First Name, Middle Name, Gender, DOB, SSN and Language for offender
- Contact Information = Use either case manager information if inmate has one or use individual's information

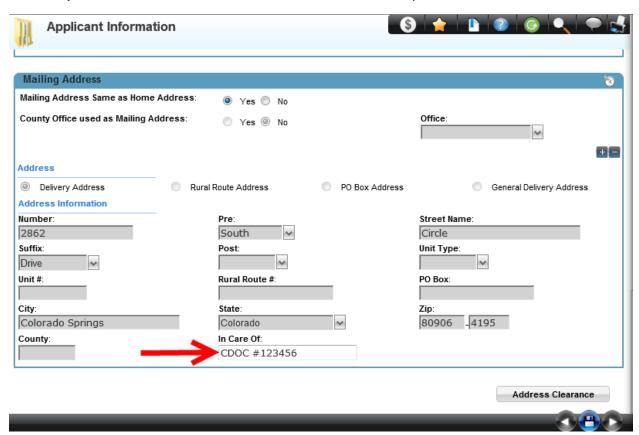


Complete the Ethnicity information

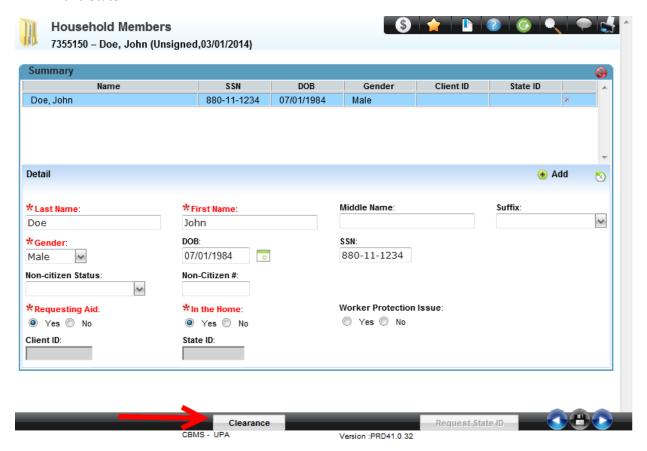
Use Correctional Facility Address for Home and Mailing Address fields



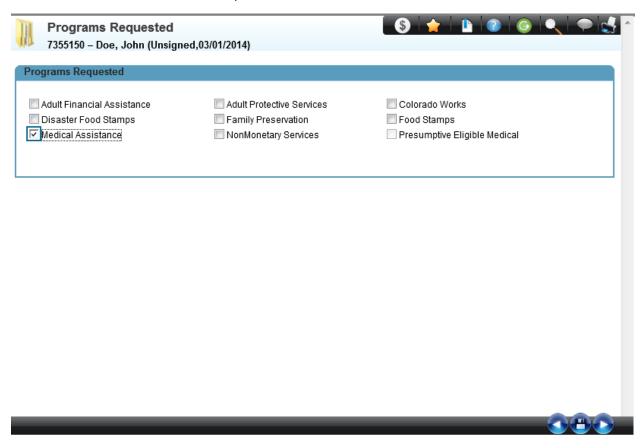
- Select YES for 'Mailing Address Same as Home Address'
- o Optional --- In the 'In Care Of' field- Add Correctional Facility Inmate number if available



 Follow the current clearance process to assign/create Client ID and State ID or select existing Client ID and State ID

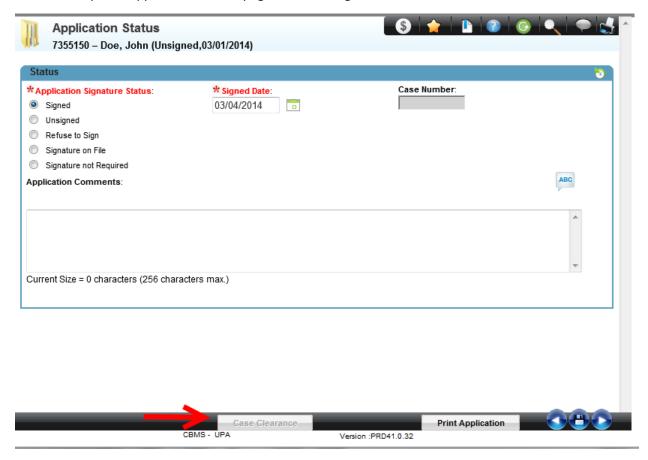


o Select Medical Assistance only

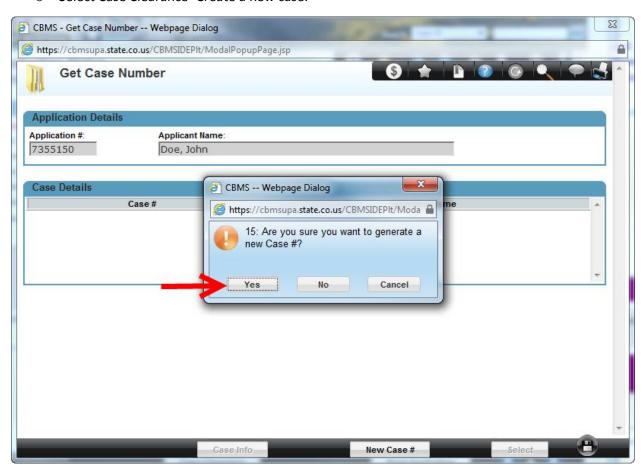


o Do not select anything in 'Special Indicators' page.

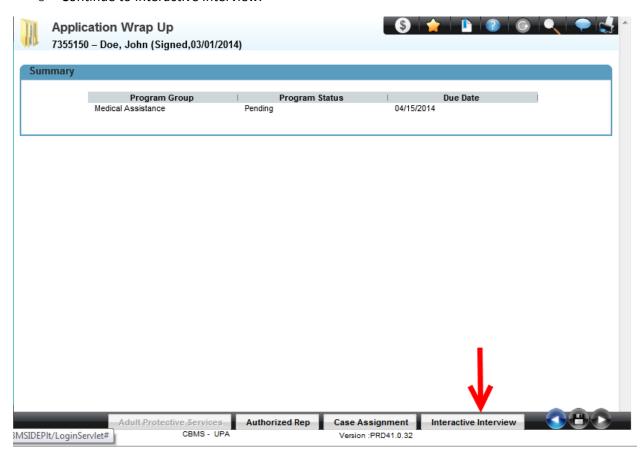
o Complete 'Application Status' page with date signed information



o Select Case Clearance- Create a new case.

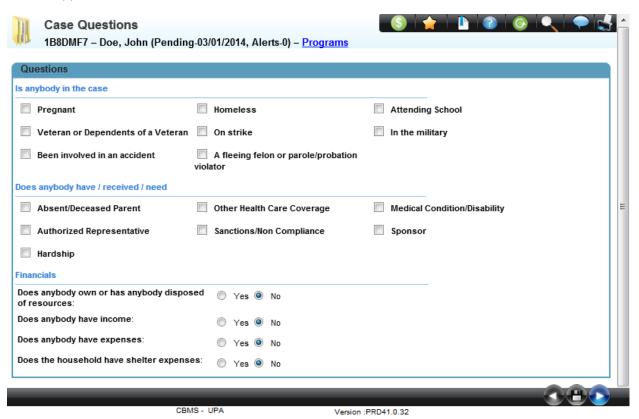


o Continue to Interactive Interview.

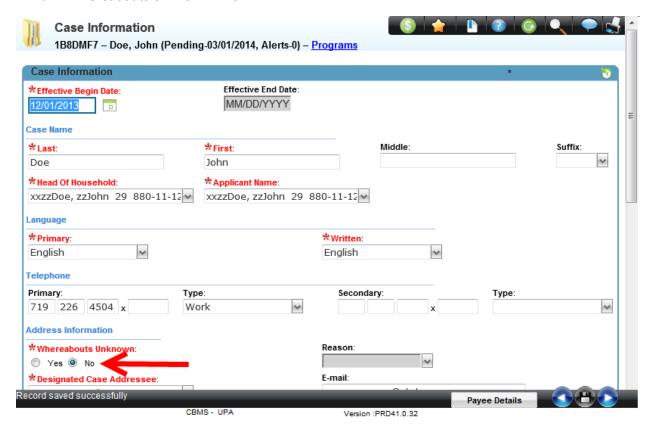




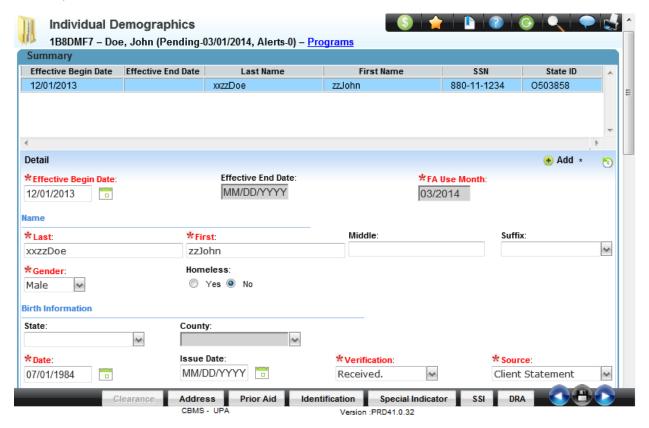
- <u>Do not</u> select anything on the 'Case Questions' page unless the client is requesting retro coverage. If retro is requested, complete 'medical expenses' page.
- <u>Do not unselect</u> anything that was previously selected within 'Case Questions' page. End date records if applicable.



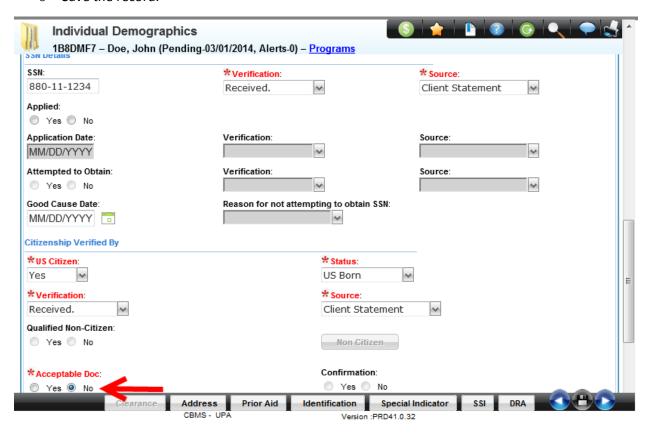
- Complete 'Case Information' page
- 'Whereabouts Unknown'= no



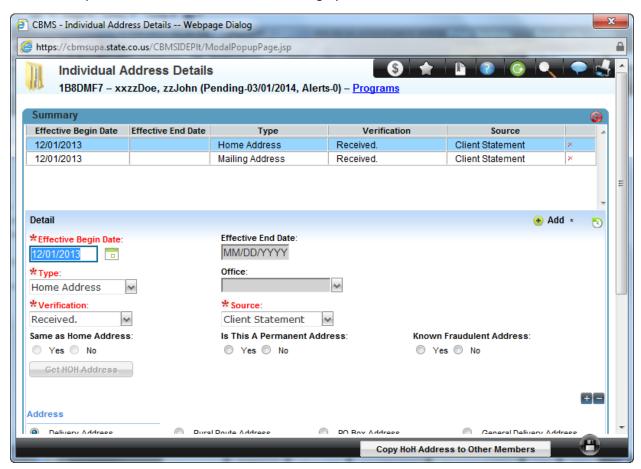
- Effective begin date= application date or retro date
- o Birth Information- Verification = received
- Birth Information- Source = client statement (unless birth certificate or other acceptable doc was provided)



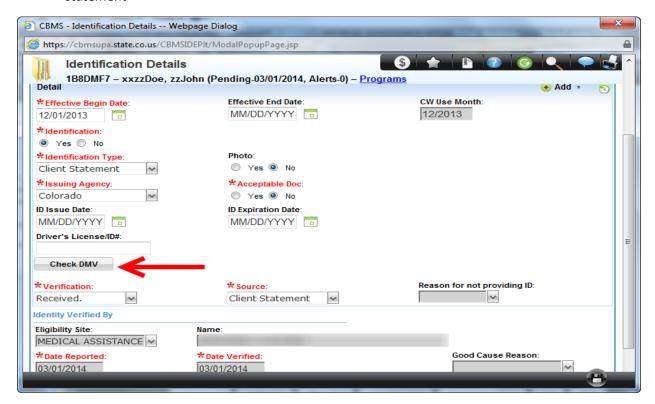
- Citizenship Verified By-
- US Citizen= Yes (unless noted otherwise)
- Status= US Born (unless notes otherwise)
- Verification= received
- Source= client statement (unless birth certificate or other acceptable verification is provided)
- o Acceptable Doc= NO
- Save the record.



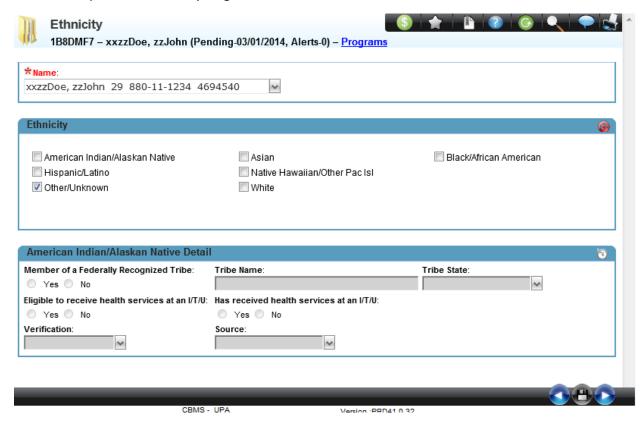
Complete 'Address' tab in 'Individual Demographics'



- Complete the 'Identification' page using the data entry example below
- Select 'Check DMV'
- If 'DMV' did not update the record, and verification of identity is not provided, leave as 'client statement'



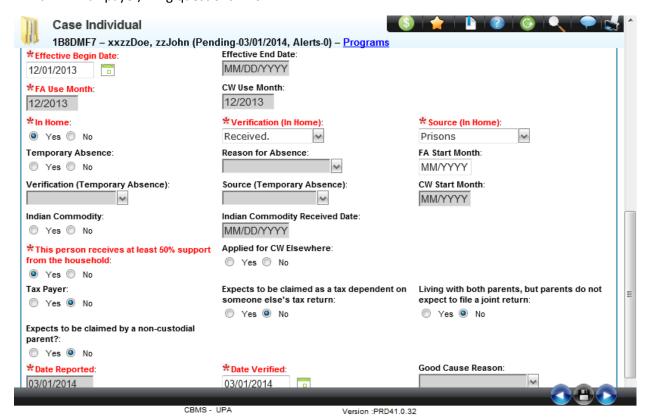
o Complete the 'Ethnicity' Page



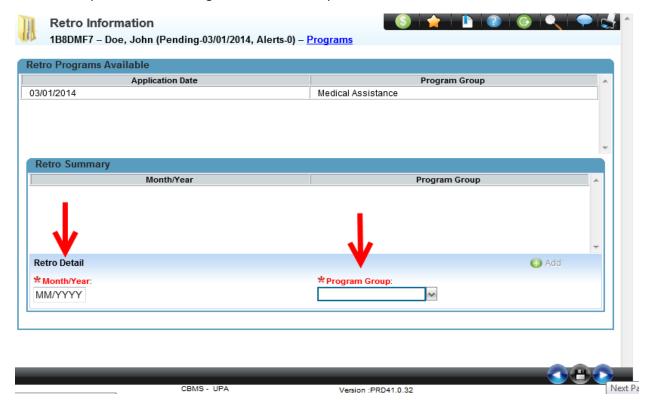
- Complete the top portion of 'Case Individual'
- o Effective begin date= application date or retro date
- o Request date should match application or retro date
- o Reason= Needs Medical Assistance
- Requesting Assistance= Yes



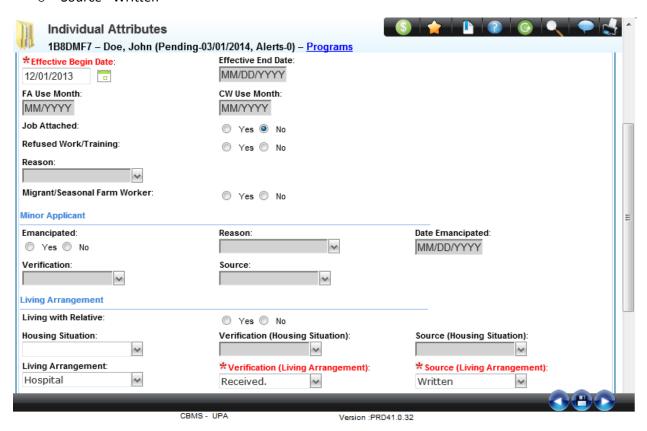
- Complete the bottom portion of 'Case Individual'
- o Effective begin date= application date or retro date
- In home= Yes
- Verification= Received
- Source= Prisons
- o 50%= Yes
- All Tax payer/filing questions= No



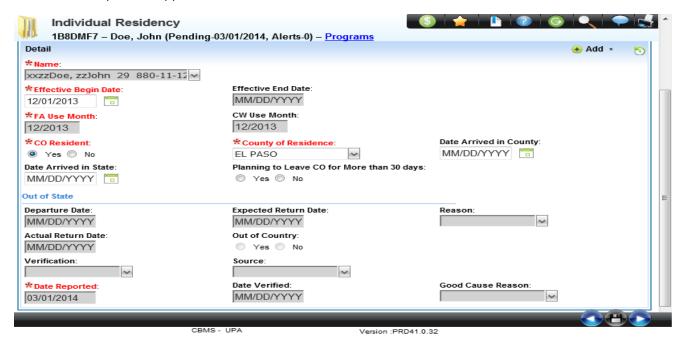
o Complete the 'Retro' Page- when retro is requested



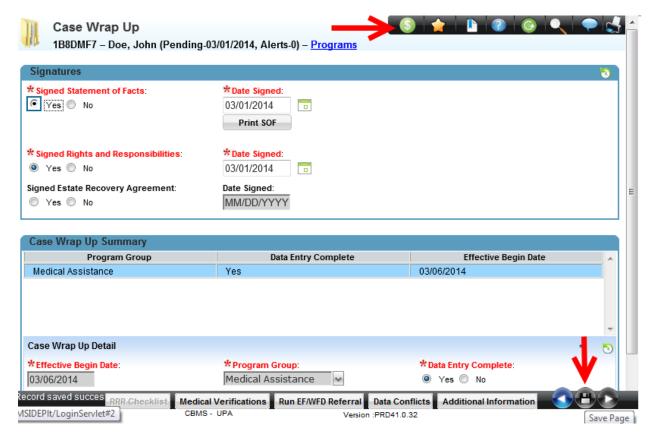
- Complete 'Individual Attributes' Page
- o Effective being date= application date or retro date
- Job attached = no
- o Living arrangement= Hospital
- Verification= received
- Source= Written



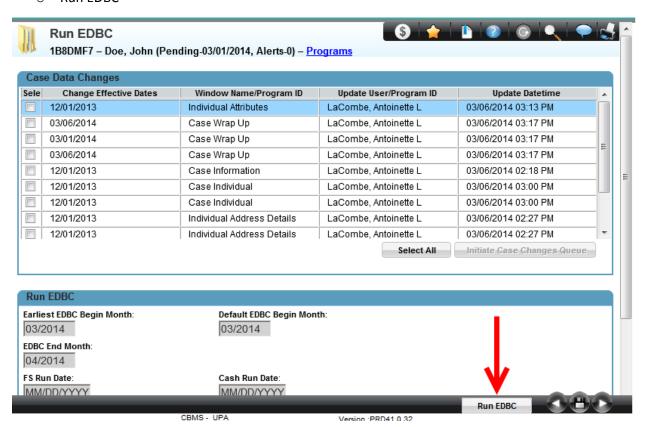
- Complete 'Individual Residency' page
- o Effective begin date= application date or retro date
- o CO Resident= yes
- o County of Residence
- Date reported= application date



- o Do not complete LTC Institution or LTC Level of Care pages unless applicable.
- o Ensure you do not have any data conflicts
- o Complete 'Case Wrap Up' page
- Save Record and run EDBC

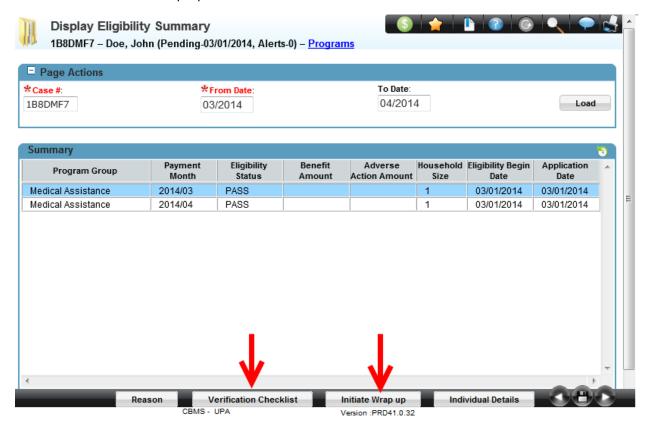


o Run EDBC

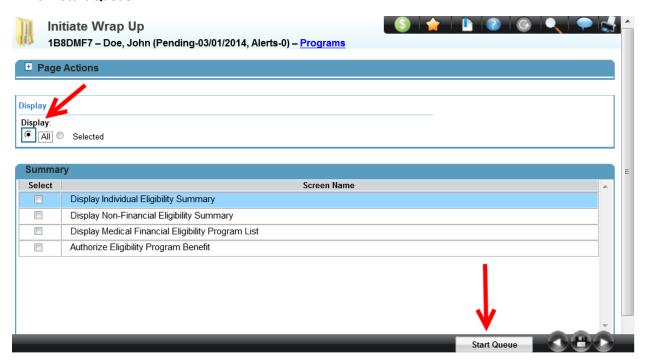


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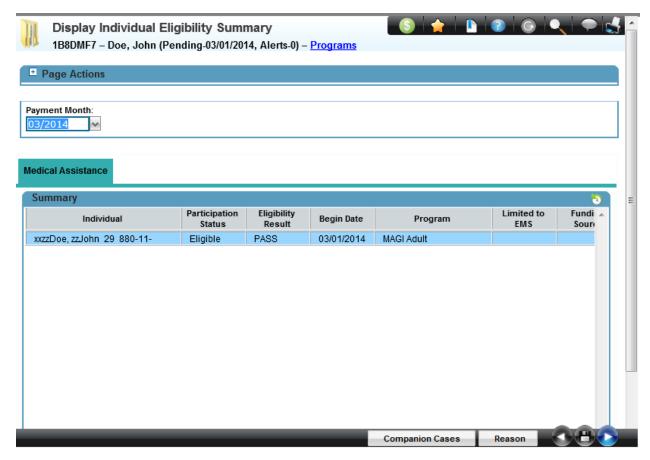
- Client should be passing for month of hospitalization
- o Check 'verification checklist' add notes if verification checklist is being submitted
- Select 'Initiate Wrap Up'



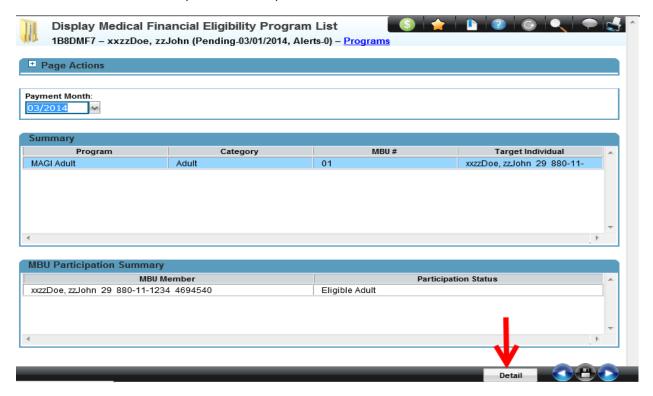
- o Select 'All' under display
- Start Queue



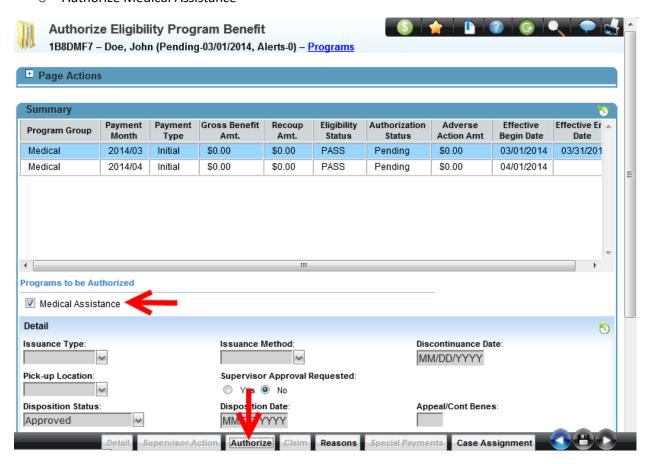
- o Client should be passing MAGI Adult
 - If client is a child or pregnant woman, they would pass for those programs accordingly



 Select 'Details' and verify that client does not have income counting in wrap up. The individual should be listed as a HH of one, Non- Tax Filer, with zero income or resources.



o Authorize Medical Assistance



- Add case comments using the template below.
- Hospitalized Offender Application Case Comment Template:

Example:

Received Hospitalized Inmate Application 02/24/2014.

Correctional Facility Application for (Name of applicant)

Hospital Admit and Discharge Dates:

HH of 1, Non Tax Filer, No earned/unearned income.

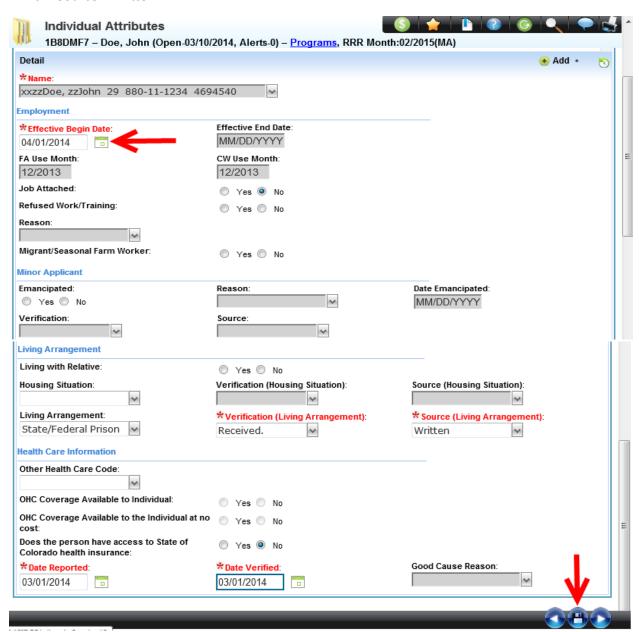
Approved MAGI Adult 02/2014 for month of hospitalization. Denied 03/2014 forward as client is incarcerated. Your name or initials – County / MA SITE



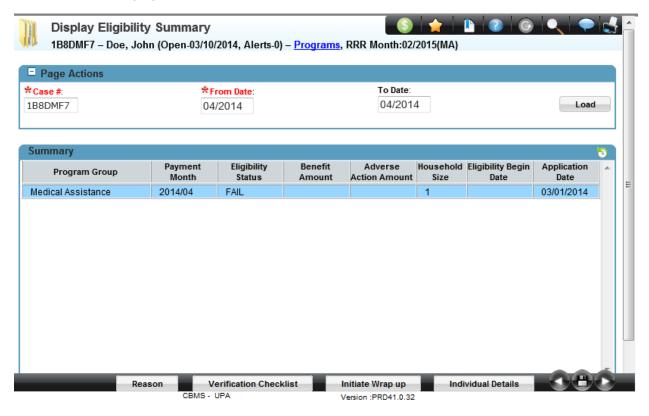
Step 2 – Closure

This section outlines data entry guidance to close a case when client is discharged from the hospital.

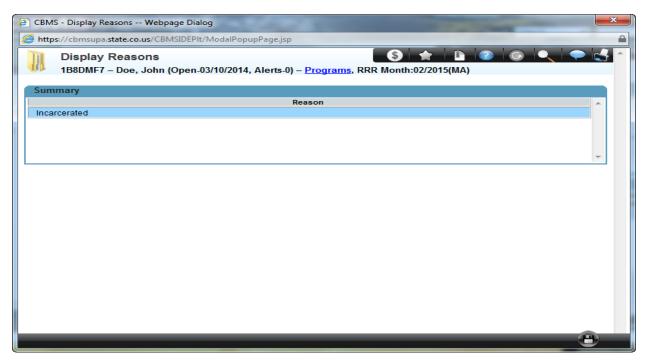
- o Go to Individuals Attribute page
- Change the Effective Begin Date to the first of the month after month of hospitalization
 Example: Hospitalization = 01/14/2014-01/20/14, effective begin date should be entered as 02/01/2014)
- o Update Living Arrangement to 'City/County Jail' or 'State/Federal Prison'
- Verification= Received
- Source= Written



- Run EDBC
- o Case will fail
- Initiate Wrap up

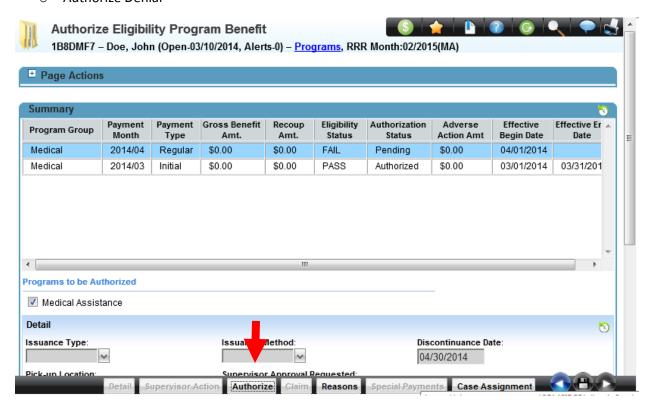


Denial reason = Incarcerated



Release Date: March 2014

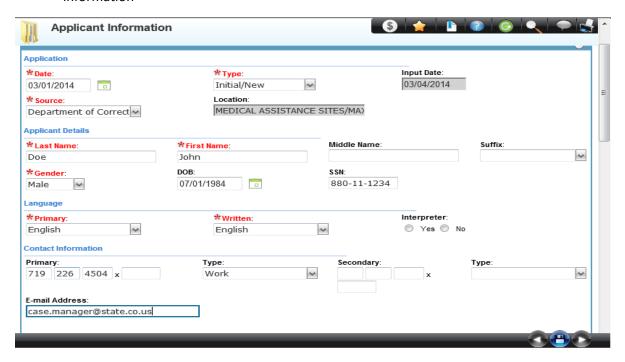
o Authorize Denial



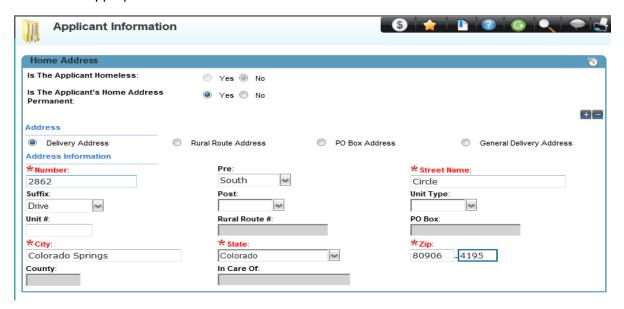
Scenario 2: Future Parolees

This section outlines data entry guidance to approve medical assistance for inmates that are being paroled in the near future.

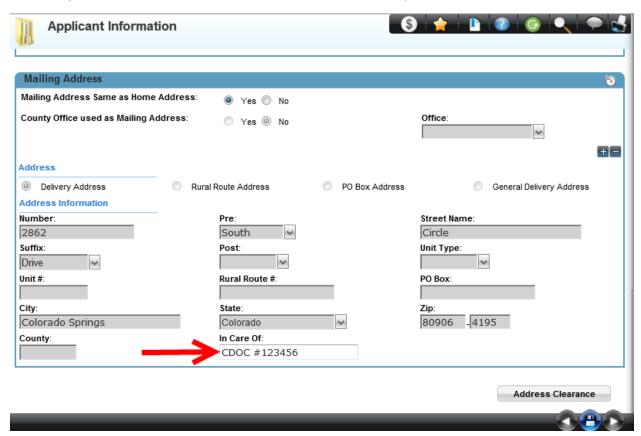
- Application date= date received unless retro is requested
- Type= Initial/New
- Source= Select appropriate source
- o Enter: Last Name, First Name, Middle Name, Gender, DOB, SSN and Language for offender.
- Contact Information= Use either case manager information if inmate has one or use individual's information



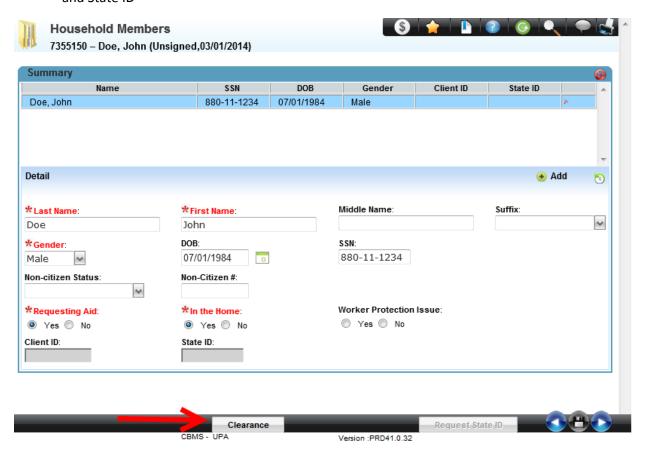
- Complete the Ethnicity information
- Use appropriate address where individual can receive mail



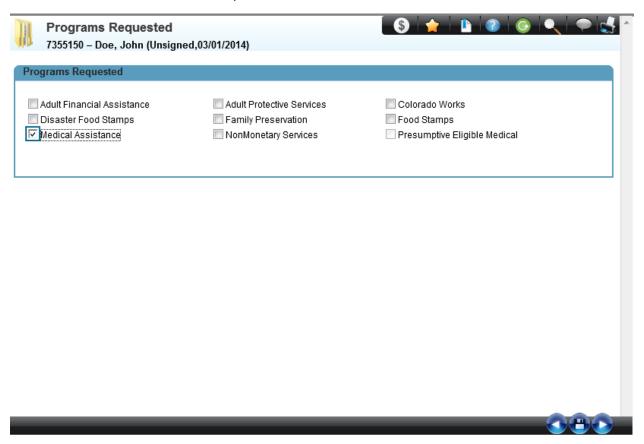
- Select YES for 'Mailing Address Same as Home Address'
- Optional In the 'In Care Of' field- Add Correctional Facility Inmate number.



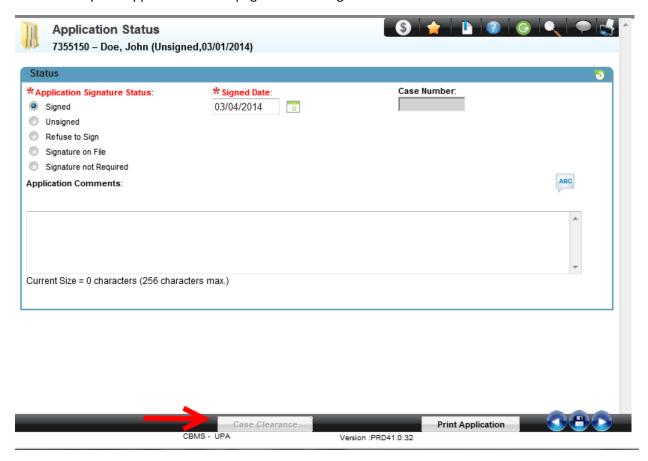
 Follow the current clearance process to assign/create Client ID and State ID or select existing Client ID and State ID



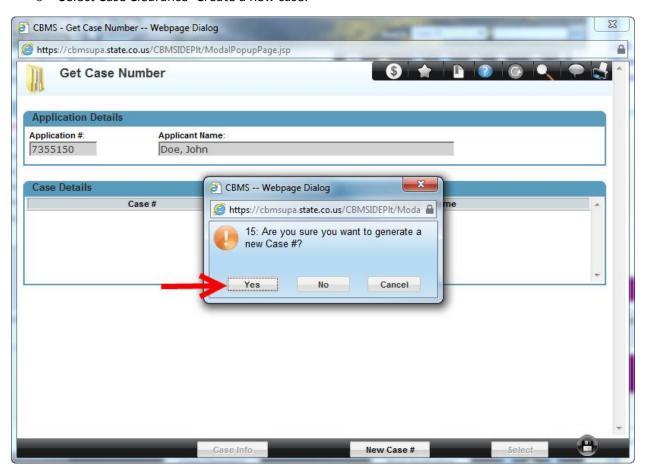
o Select Medical Assistance only



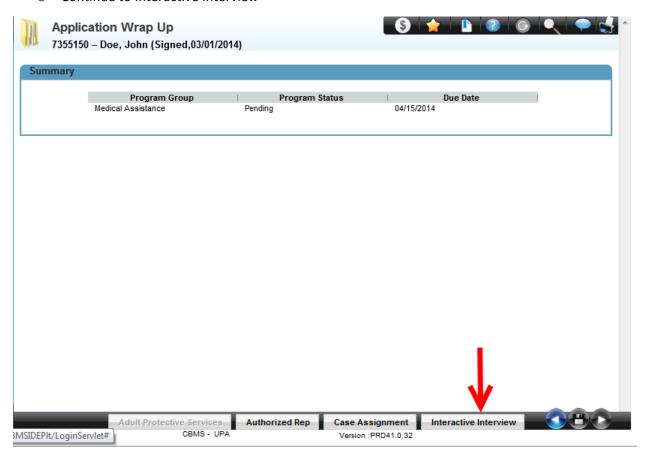
- Do not select anything in 'Special Indicators' page
- Complete Application Status page with date signed information



o Select Case Clearance- Create a new case.

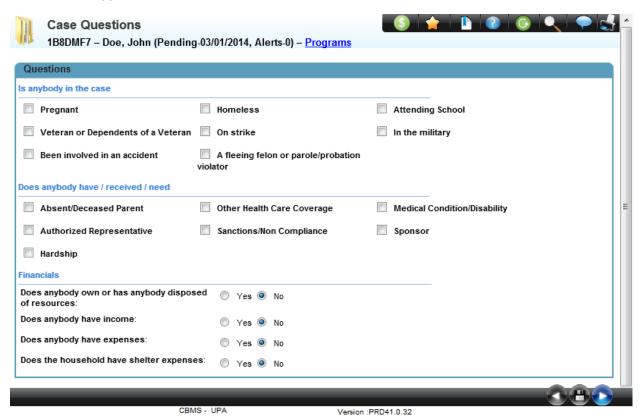


Continue to Interactive Interview

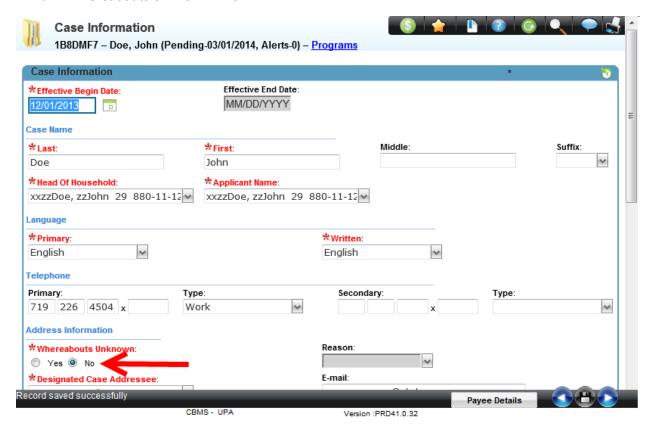




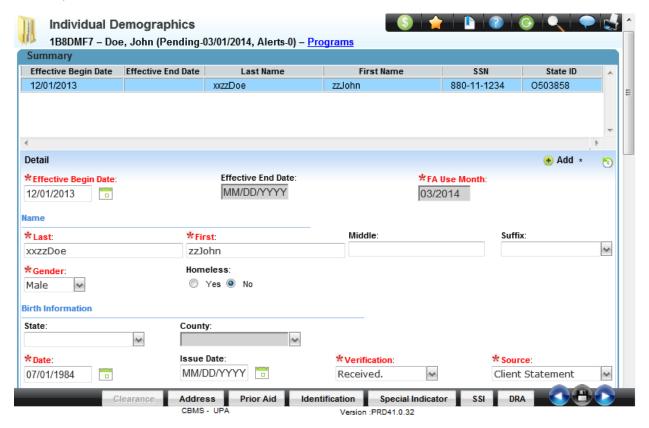
- <u>Do not</u> select anything on the 'Case Questions' page unless the client is requesting retro coverage. If retro is requested, complete 'medical expenses' page.
- <u>Do not unselect</u> anything that was previously selected within 'Case Questions' page. End date records when applicable.



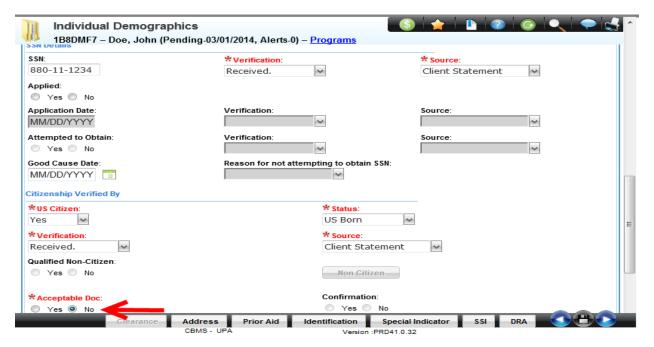
- Complete 'Case Information' page
- 'Whereabouts Unknown'= no



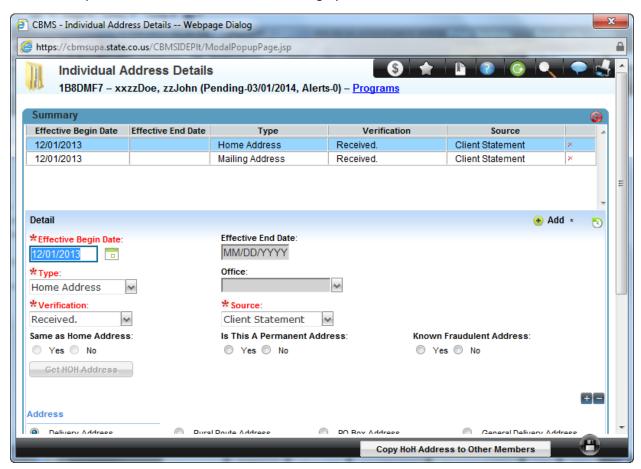
- Effective begin date= application date or retro date
- o Birth Information- Verification = received
- Birth Information- Source = client statement (unless birth certificate or other acceptable doc was provided)



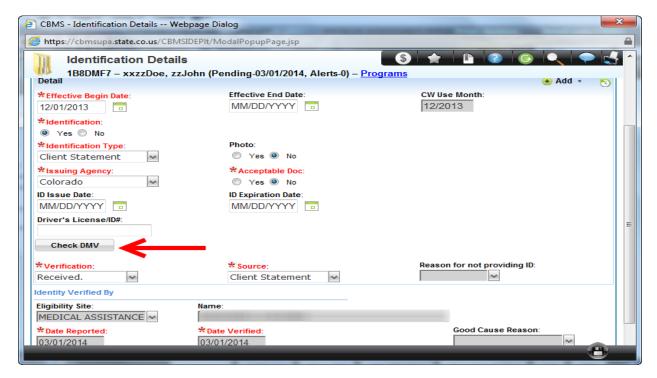
- o Citizenship Verified By-
- o US Citizen= Yes (unless noted otherwise)
- Status= US Born (unless notes otherwise)
- Verification= received
- Source= client statement (unless birth certificate or other acceptable verification is provided)
- o Acceptable Doc= NO
- Save the record.



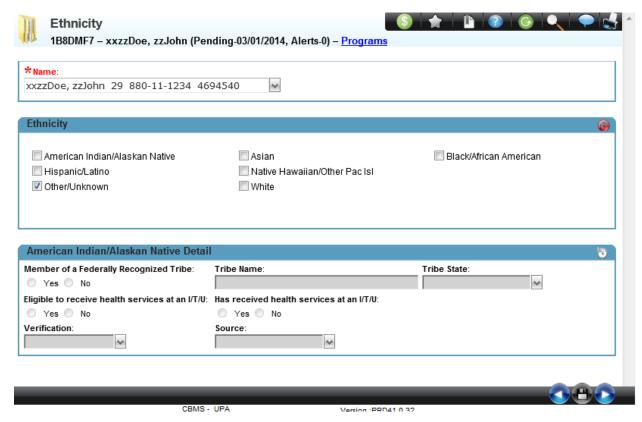
Complete 'Address' tab in 'Individual Demographics'



- Complete the 'Identification' page using the data entry example below
- Select 'Check DMV'
- If 'DMV' did not update the record, and verification of identity is not provided, leave as 'client statement'



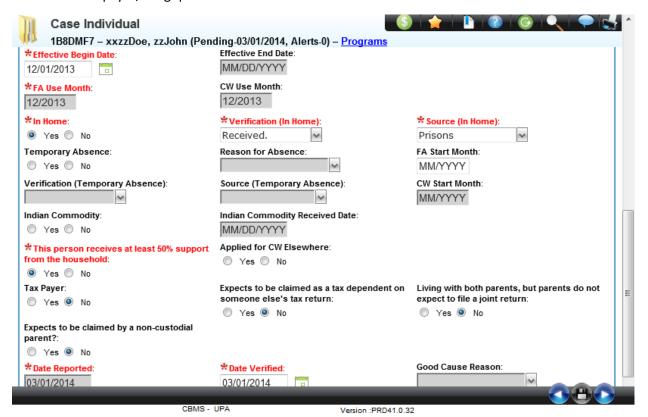
o Complete the 'Ethnicity' Page



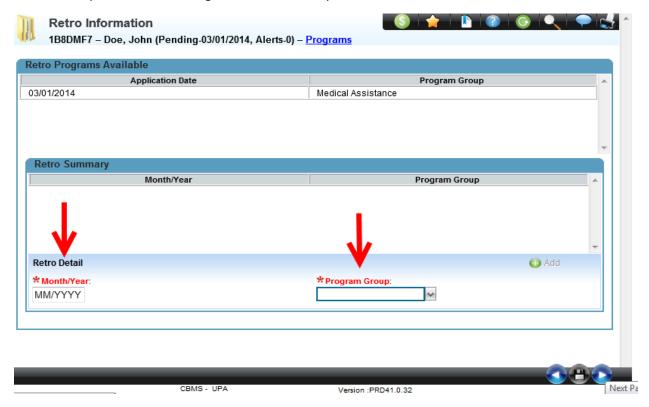
- Complete the top portion of 'Case Individual'
- o Effective begin date= application date or retro date
- o Request date should match application or retro date
- o Reason= Needs Medical Assistance
- o Requesting Assistance= Yes



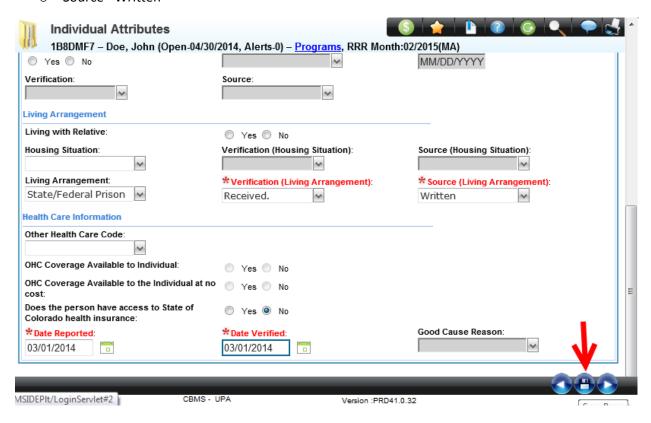
- Complete the bottom portion of 'Case Individual'
- o Effective begin date= application date or retro date
- In home= Yes
- Verification= Received
- Source= Prisons
- o 50%= Yes
- All Tax payer/filing questions= No



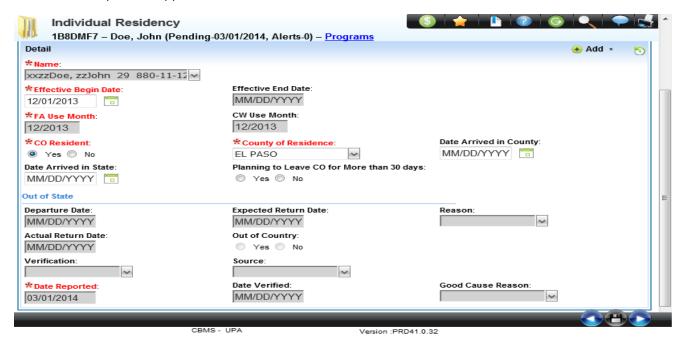
o Complete the 'Retro' Page- when retro is requested



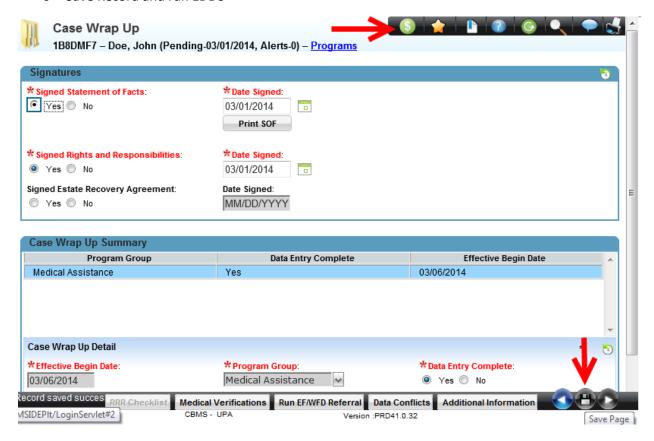
- Complete 'Individual Attributes' Page
- Effective being date = application date or retro date
- Job attached = no
- Living arrangement = City/County Jail or State/Federal Prison
- Verification= received
- Source= Written



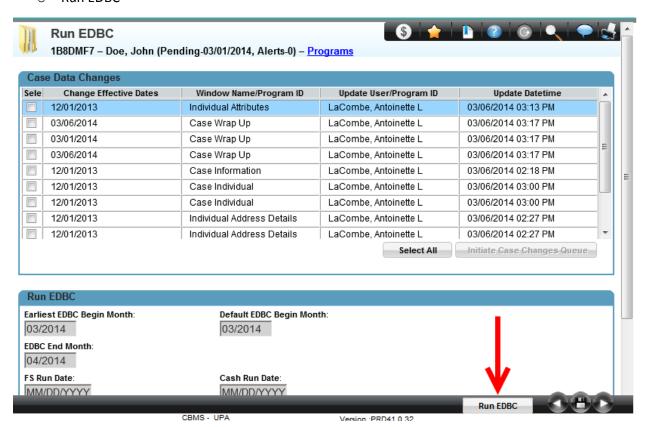
- Complete 'Individual Residency' page
- o Effective begin date= application date or retro date
- CO Resident= yes
- County of Residence= El Paso (CDOC's Headquarters)
- Date reported= application date



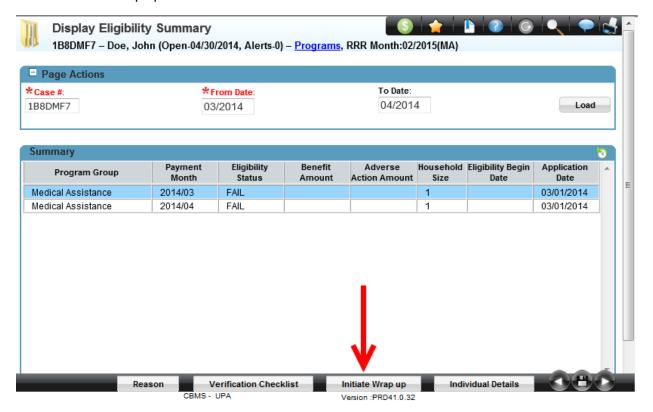
- o Do not complete LTC Institution or LTC Level of Care pages unless applicable.
- o Ensure you do not have any data conflicts
- o Complete 'Case Wrap Up' page
- Save Record and run EDBC



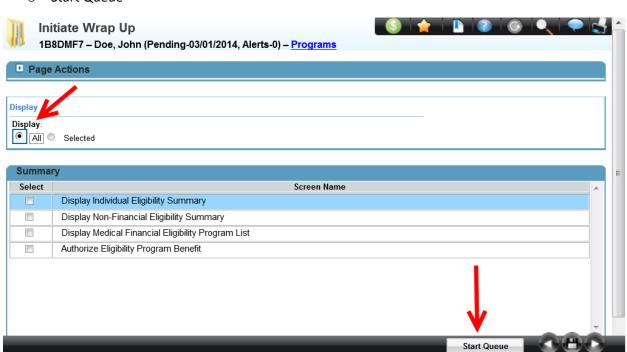
o Run EDBC



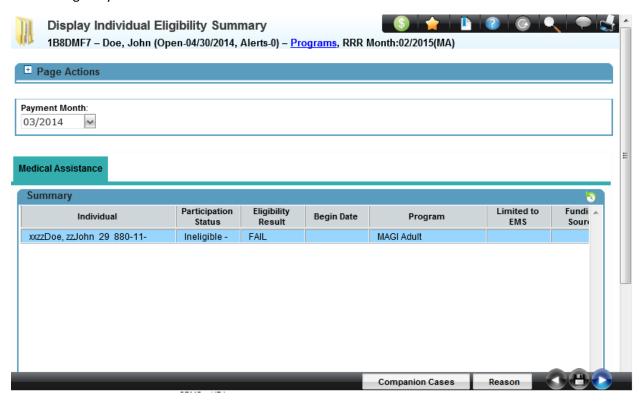
- Case will fail
- o Initiate Wrap up



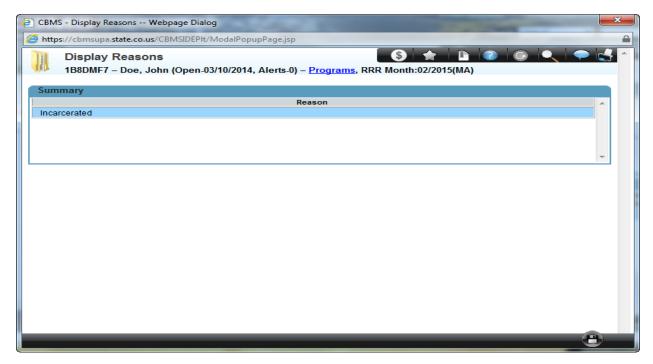
- Select 'All' under display
- Start Queue



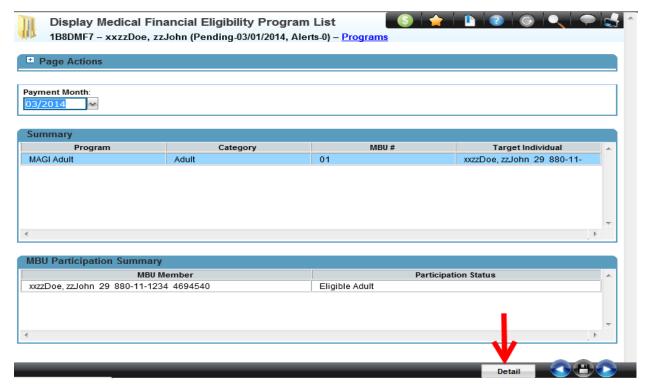
o Eligibility Result= FAIL



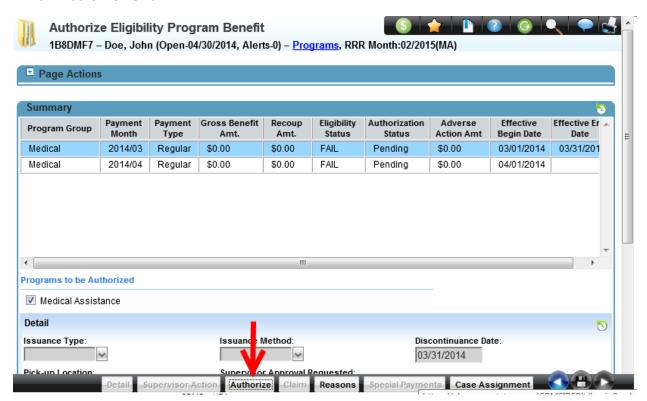
Denial reason = Incarcerated



 Select 'Details' and verify that client does not have income counting in wrap up. The individual should be listed as a HH of one, Non- Tax Filer, with zero income or resources.



o Authorize Denial



Release Date: March 2014

- Add case comments using the template below.
- o Paroled Offender Application Case Comment Template:

Example:

Received Paroled Offender Application 02/24/2014.

Correctional Facility Application for (Name of applicant)

Parole date:

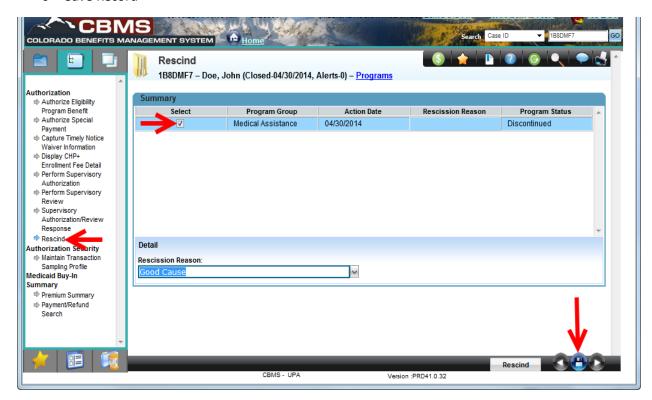
HH of 1, Non Tax Filer, No earned/unearned income.

Approved MAGI Adult 03/2014 for month of release.

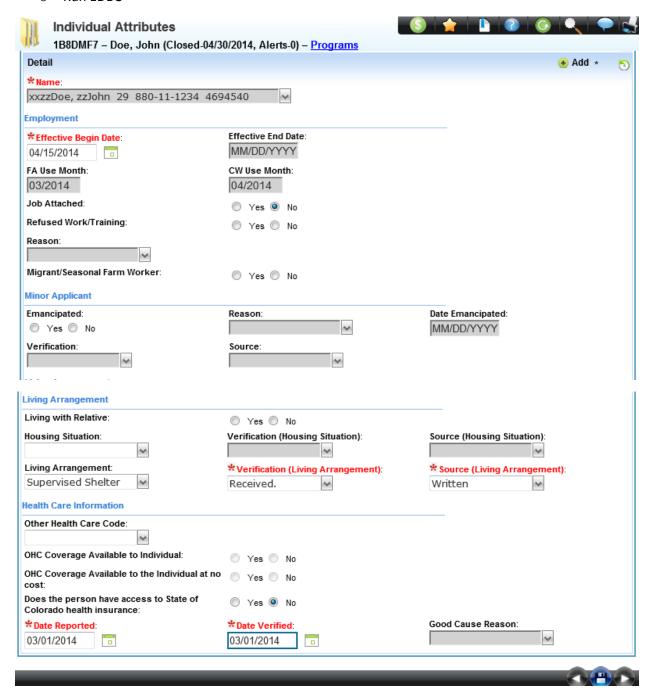
Your name or initials- County/MA Site



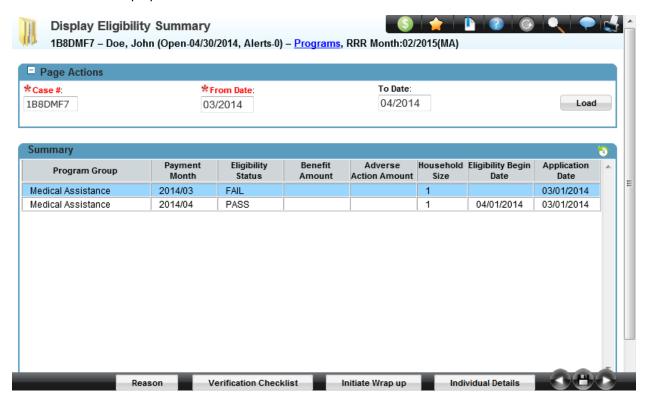
- Rescind Case
- o Select Medical Assistance
- Rescission Reason = Good Cause
- Save Record



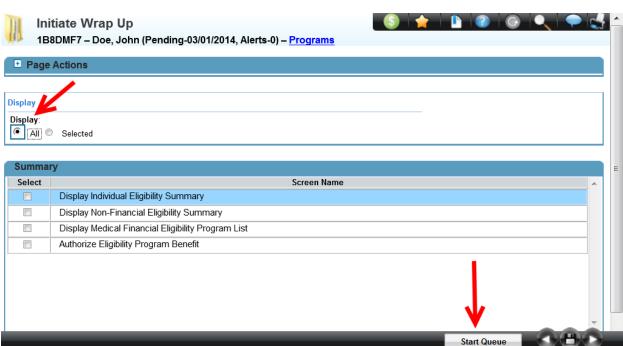
- Return to 'Individual Attributes' in Interactive Interview
- Change effective begin date to release/parole date.
- Living arrangement = supervised shelter
- Verification = Received
- Source = Written
- Save record
- o Run EDBC



- Month of incarceration will fail
- o Month of release/parole will pass
- o Check 'verification checklist' add notes if verification checklist is being submitted
- o Initiate Wrap up



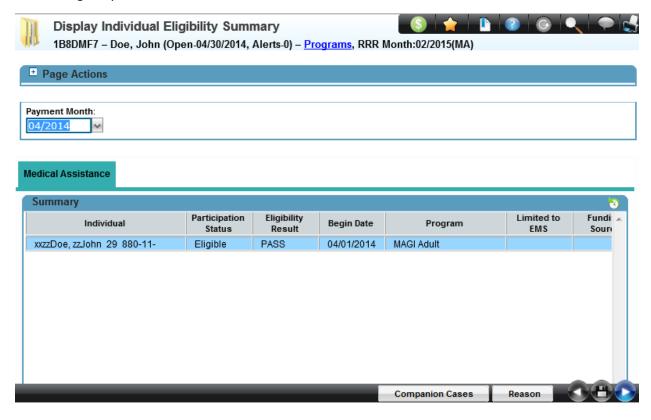
- Select 'All' under display
- Start Queue

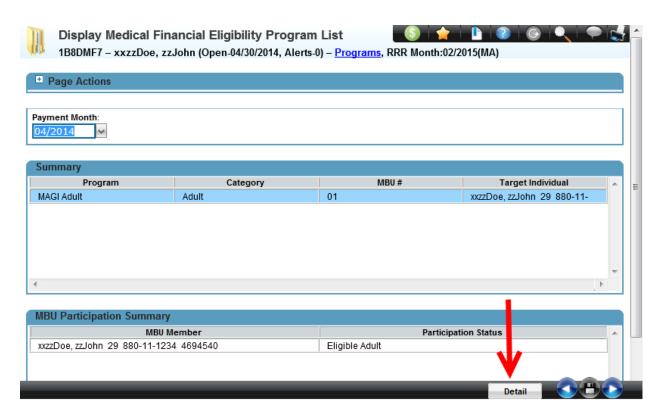


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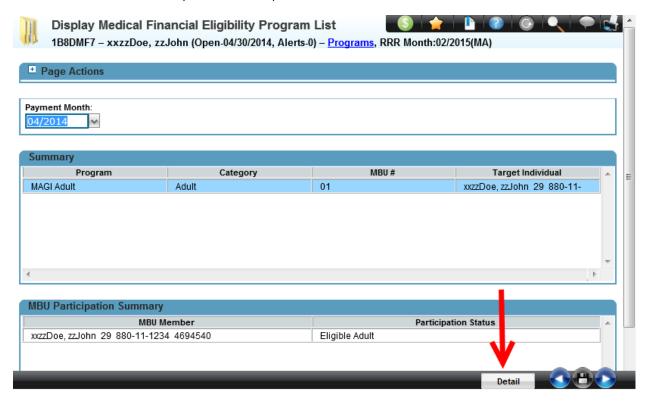
Version 1.0

Eligibility Result= Pass MAGI Adult for month of Release/Parole

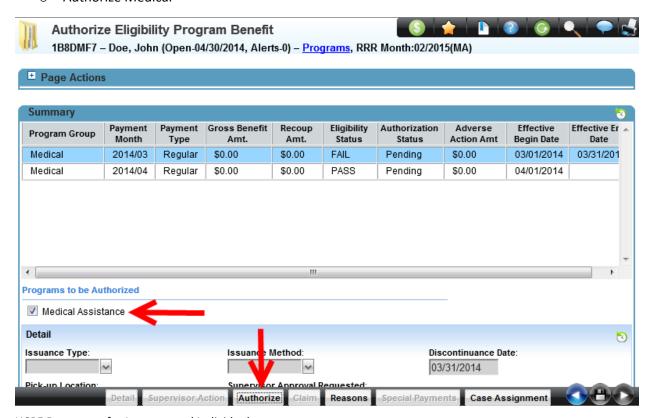




• Select 'Details' and verify that client does not have income counting in wrap up. The individual should be listed as a HH of one, Non- Tax Filer, with zero income or resources.



Authorize Medical



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Version 1.0